

United States Senate

WASHINGTON, DC 20510

September 20, 2024

The Honorable Louis DeJoy
Postmaster General
United States Postal Service
475 L'Enfant Plaza SW, Room 103000
Washington, D.C. 20260-1000

Dear Postmaster General DeJoy,

We write to express our deep concern regarding the decision to relocate outgoing operations at the regional postal distribution facility in Medford, Oregon, and to urge you to immediately reverse this damaging decision. We share the grave concerns of the residents of Southern Oregon that this consolidation poses significant negative consequences for both our community and the efficiency of postal services in the region.

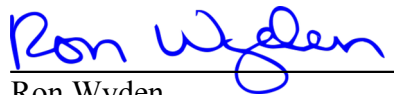
The Medford processing center plays a critical role in ensuring timely mail delivery for local residents, businesses, and government agencies. The consolidation of this facility has led to delays in mail delivery, affecting vital services like prescription deliveries, bill payments, and other essential communications. This is particularly concerning for the many seniors, rural Oregonians and small businesses in the area who rely on prompt and reliable postal services.

USPS consolidations have had terrible impacts on vulnerable communities, starting with Richmond, Virginia, where hundreds of Veterans' cancer test samples were deemed unusable due to postal delays. It is reassuring that USPS has acknowledged these mistakes, and has paused all further consolidation plans in response to these growing concerns. However, Oregonians are still suffering from delayed service and unreliable delivery since the loss of outgoing mail at the Medford facility. The inconsistency and unpredictability of the Postal Service's consolidations is undermining the well-earned trust that the Postal Service enjoys from the American people.

We respectfully urge you to reconsider this consolidation and reverse the downgrade of the Medford distribution facility. Oregonians rely on the high-quality service provided by USPS, especially as a state that votes entirely by mail. We are confident that, with thoughtful consideration, a solution can be found that both strengthens the Postal Service and supports the needs of local communities in Southern Oregon. Downgrading the Medford site is not that solution.

Thank you for your time and attention to this matter. We look forward to hearing your plans to address these grave concerns from Oregonians.

Sincerely,



Ron Wyden
United States Senator



Jeffrey A. Merkley
United States Senator